

QUALITY RESOURCE MANAGEMENT INC.

QRM CHRISTMAS NEWSLETTER



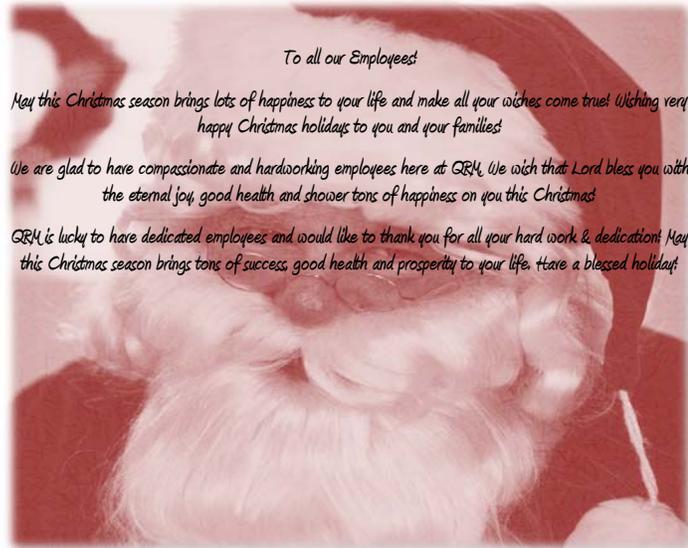
Have you been naughty or nice?



CEO's Corner

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To all our Employees

May this Christmas season brings lots of happiness to your life and make all your wishes come true! Wishing very happy Christmas holidays to you and your families!

We are glad to have compassionate and hardworking employees here at QRM. We wish that Lord bless you with the eternal joy, good health and shower tons of happiness on you this Christmas!

QRM is lucky to have dedicated employees and would like to thank you for all your hard work & dedication! May this Christmas season brings tons of success, good health and prosperity to your life. Have a blessed holiday!

VP Of Operations



As we enter into the last month of this year, I want to thank all of QRM's employees for being so cooperative during all of the changes QRM has made this year. We have created new dedicated units, added new clients, adjusted staffing and schedules, and even managed to kick the Corporate Employees out of here. I realize that transitional periods are challenging for us all and, in my opinion, we accomplished all changes successfully and with amazing morale. All of the modifications made are in anticipation for our growing business and we have everyone in this company to thank for allowing such success.

SPECIAL DAYS IN DECEMBER

~ December 2013 ~						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4 Santa's' List Day Natl.Wear Brown Shoes Day	5	6 St. Nicholas Day Cubicle deco contest	7 Pearl Harbor Day
8	9	10	11	12 Natl. Poinsettia Day	13 Homemade cookie contest at QRM	14
15	16	17	18 John Sr. B-day Tami's B-Day National Bake Cookies Day	19	20 Company Christmas Party Ugly sweater day at QRM/Contest	21 Humbug Day
22	23	24 Christmas Eve	25 Christmas Day	26	27 National Fruitcake Day	28
29	30 Kelly's B-Day	31 New Year's Eve	Notes: There will be special days announced this month to have fun with. Remember read your e-mail.....			

Wishing you a Merry Christmas touched with wonder and filled with love.



December



Birthdays

Anniversaries



Suprina Bassham	12-14
Tami Robertson-Smith	12-18
John Sr.	12-18
Kelly Scharklet	12-30

Jessica Nelson	12-31
Shelly Riggsbee	12-31

Employee of the month



Heather Smith



Brittany Woods-Jackson

Christmas at my house is always at least six or seven times more pleasant than anywhere else. We start drinking early. And while everyone else is seeing only one Santa Claus, we'll be seeing six or seven. ~W. C. Fields

Special December Events

Most all the special days are listed on the calendar.



The company Christmas party will be held at the corporate office on December 20th, tentatively to start at 12pm, and go on until approx. 4pm.

The party will catered by the Barbeque Pit from Portland Tn. The party will be for QRM employees. We would appreciate if all employees would wear their QRM shirts due to the fact that there may be some important people coming representing the companies we service.

Throughout the month I will be announcing some special days;

Example:

1st annual Ugly Christmas sweater day. This will be judged at the Christmas party on Dec. 20th



Party Hearty !!!!!!!

Hi ladies and gents, Dave-bot here, and I'm back again in the month of December to bring you more information on technology and how it works. This month I'd like to address the concept of a hacker. When most of us think of hackers we picture some geeked out nerd in a basement with a hundred monitors and a bunch of Star Trek memorabilia. Maybe you picture Hugh Jackman from the movie *Swordfish*, or Angelina Jolie from *Hackers*. Either way, Hollywood tends to exaggerate the nature of hacking and those who actually do it. You might see a guy typing a thousand words a minute while trying to break into some "mainframe" and outrun the security that's in place. They might use some complex, futurist looking interface to "navigate" their way inside. A real hacker uses tools that look more like the client software that we access on a daily basis.

Seeing a movie hacker roll out his rubber keyboard and open his laptop to crack into the CIA server farm is almost purely the invention of Hollywood. The kind of testing that professional hackers do requires a lot of processing power. This means that they wouldn't be able to do much or sustain it on a laptop, which would simply overheat in a matter of minutes or seconds. In reality there is very little high level, sensitive information that can be hacked from the world wide web. The fact of it is, the government or a major company isn't going to store information in a place that is accessible by the public. They will store it on an internal network much like the one we use here. Usually, the worst you could do is something like deleting all of the user logins for a particular web page, or changing the background image to something offensive, or just bombard it with traffic so that it's inaccessible.

Most professionals are known as "white hat" hackers who are hired by companies to test their websites for vulnerabilities, often for something akin to a bounty. Google paid out over \$2 Million in 2012 for bug trackers who found exploitable holes in their security. This is a big business industry that often relies on entry level workers to do much of the testing. This is because, contrary to popular belief, hacking is not an "experts only" field. It is fairly accessible to new people, and often companies hire people with little computer knowledge at all, and train them in a few short months to do many day-to-day basic hacks. While hacking isn't necessarily easy, it is often misrepresented as a super genius field that is restricted to an elite minority of brainiacs.

I'll take my typical opportunity to remind you all to be safe when using the internet and opening emails. Don't follow hyperlinks (blue text websites) from emails and don't open anything that is from a suspicious sender. If you have a question just ask myself or Bendroid. If you have a computer or phone related issue, you can contact us at ithelpdesk@qrm-inc.com. Keep rollin' QRM.

QRM'S IT DEPARTMENT

Hacker





First off I wanted to issue an "Elf on the Shelf" alert for all QRM employees. For those of you who aren't familiar with this, I have a story to tell, that was told to me by the Elf. Gather close . . .

"John, have you ever wondered how Santa could know if you're naughty or nice each year as you grow? For hundreds of years it's been a big secret. It now can be shared if you promise to keep it.

At holiday time, Santa sends me to you. I watch and report on all that you do. My job's an assignment from Santa himself. I am his helper, a friendly scout elf. The first time I come to the place you call home you quickly must give me a name of my own. Once you are finished, my mission can start. What will you call me- Twizzle or Fizbee? Fred's a nice name too, but you all can only decide.

Each night while you're sleeping, when 2nd and 3rd shift isn't looking, to Santa I'll fly- to the North Pole, right through the dark sky. Of course, Christmas Magic helps me to be quick. I laugh with my friends and report to Saint Nick. I tell him if you have been good or bad. The news of the day makes him, either, happy or sad. A push or a shove I'll report to "The Boss", but small acts of kindness will not be a loss.

In the car, at the park, at work or even at school the word will get out if you broke a rule. I'll be back at your place before you come back, and then you must find the new spot I am at. You'll jump through the door and come running to see: who'll be the first to spy little old me?

Maybe the kitchen, the bathroom, the call center or even at somebody's desk is where you will find me, your special elf friend. I can hide anywhere and could be doing anything. Where will I be and what will I be doing? Let's make it a game . . .

There's only ONE rule that you have to follow, so I will come back and be here tomorrow:

Please don't touch me. My magic might go, and Santa won't hear all I've seen or I know. I won't get to tell him that you've said your prayers, or helped to bake cookies, or show that you care. How will he know how good you have been? He might start to think you forgot about him . . .

Now, I can't speak to you, so says Mr. Claus. All of us Elves have to follow his laws. I'll listen to you. Tell me your wishes. The gleam in my eye and my bright little smile shows you I'm listening and noting your file. The final decisions with Santa now rest. What do you think? Will you get your request? The night before Christmas, my job's at an end. The rest of the year with Santa I'll spend.

When that time comes, blow me a kiss and bid me farewell. I'll fly away when I hear Santa's bell. Of course I will miss you, but wait 'til next year. When the holidays come, I'll again reappear."

So, there you have it! Our own QRM Elf! I need a pole on his name. He would like to be called Twizzle, Fizbee or Fred. Let's have a decision made by Thursday, Dec. 5th, in time for the cubicle decoration on Friday. Each unit decide on a name and write it on a piece of paper. Put the vote in the tray on Jennifer's door. There are 5 units, so majority wins!

On a more serious note, W2s will be out next year. They will be on your FIRSTPAY portal. If you still aren't familiar with how to use it or are having problems getting in to it, now is the time to start working the kinks out so, when that time comes, it runs through very smoothly. Any help needed or questions, please let me know and I will be happy to assist.

LAST BUT NOT LEAST: I WANT TO THANK EACH AND EVERY ONE OF YOU ON HOW QUICKLY AND HOW ORGANIZED YOU ALL GOT THE CENSUS INFORMATION FILLED OUT AND TURNED IN TO ME. I GAVE YOU A DEADLINE AND YOU ALL MET IT. THANK YOU SOOOOOO MUCH AND I AM SO PROUD OF YOU ALL AND THANKFUL TO BE ABLE TO WORK BESIDE RESPONSIBLE, ENCOURAGING AND JUST ALL AROUND AMAZING PEOPLE LIKE YOU ALL.

We have our ups and downs, but never forget that each and every one of you are very special to me and I will always be here to help in any way I can. Thank you for this year and all the effort you put into it. I hope everybody has a wonderful holiday season (for whatever you celebrate) and a happy New Year!

Until January's newsletter, this is John Chisari bidding you a farewell!