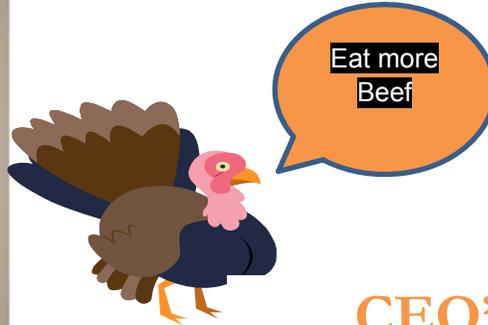


QRM employee newsletter



CEO's Corner

As you all know, this month we have officially opened the new Amtrust Dedicated unit. The newly hired call specialists are in place and working well.

This March QRM will be in its 15 year, and I have seen so many wonderful changes in those years, and cannot wait to see what is in store for us in the coming years. This month is a start of the Holiday season which warms my heart. This month is Thanksgiving and remembering the words of John F. Kennedy:

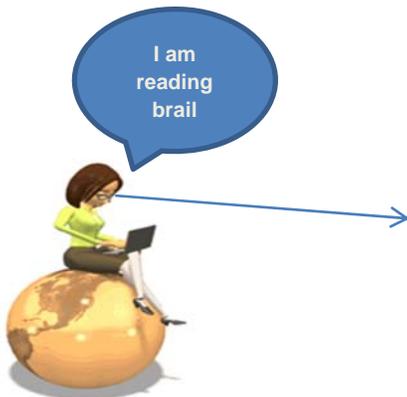
As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them.

I along with my family wish you all a very happy and wonderful Thanksgiving.

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VP Of Operations



If anyone needs a vision check,
Step into Jennifer's new digs.

All kidding aside we are happy
to see Jen so happy 😊

You need to be aware of what others are doing, applaud their efforts, acknowledge their successes, and encourage them in their pursuits. When we all help one another, everybody wins.



Pictured above is our new Amtrust Dedicated Unit, Which is being manned (or Womanned) by our new staff. We are growing in LEAPS and BOUNDS, and we are very excited about it.



November

Birthdays

Jacob Cassetty	11-13
Patricia Bess	11-28
Tania Rolden	11-16

Anniversaries

Ciara Nichols	11-8
Kelly Church	11-19
Jacob Cassetty	11-8
Sandra Teets	11-22

Employees of the month Joyce Shefke, Mellissa Deering and Tara Pike

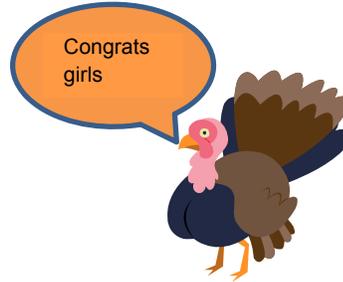
I am proud to announce three, yes three employees of the month.

The first employee is from the PG Unit. **Joyce Shefke**, she has been invaluable in the unit in her new temp. position, training new employees. All we have to do is ask, and Joyce is there.

The second employee is from the Avizant Unit. **Tara Pike** has been a consistant asset to that unit, and to our company.

And last but not least, **Mellissa Deering** one of our newest employees, and already showing her work ethic, and customer satisfaction

Thank you all for your hard work ethic, and allegiance to our company.



So while it's true that Thanksgiving only comes but once a year, we should actually celebrate thanks each and every day. It's just a matter of learning to live with a spirit of gratitude.

SPECIAL DAYS IN NOVEMBER

~ November 2013 ~						
◀ October						December ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2 Nat. Deviled Egg day
3	4 Common sense day	5 Nat. Donut Day	6	7	8	9 Karl's Anv
10 U.S Marine corps established 1775	11 Veterans day	12	13 Jacobs B-day	14 International girls day/ Men make dinner day	15 Clean out refrig. day	16 Tania Roldens B-day
17	18 Cake day	19	20 Name your PC day	21	22 Start your own country day	23
24	25	26 Units Turkey day bash	27	28 Patricia Bess B-day Thanksgiving day 	29 Black Friday	30 Computer security day Wear stretchy pants day

Thanksgiving, when the Indians said, Well, this has been fun, but we know you have a long voyage back to England.



Aloha everyone! First off, I want to wish everyone a great Thanksgiving. For those of you that are going Black Friday shopping...good luck and happy hunting! If you fall in a crowd of people, to avoid getting trampled, curl up in a ball or something. Do anything but just lay there, because you WILL get stepped on by zoned out shopping machines trying to get the new Tickle Me Elmo or whatever the new thing is now. I am just looking out for all of you. It would be a little embarrassing to explain how you got a size 12 shoe print across your forehead.

Now to the upcoming events:

Thanksgiving Pot-Luck is on 11/26

Holiday Party is 12/20 from 12pm-4pm. Whenever you get on your lunch break, or if your manager approves you to just up and head over here, feel free to walk on in and help yourself to some turkey, pork tenderloin, mashed potatoes and gravy, green beans, rolls and dessert (It's a surprise, because I don't know what it is going to be). This is accompanied by sweet and un-sweet tea to wash it all down.

Finally, let us talk about insurance. Before I can go any further getting a figure for premiums for next year, I need to get a census filled out on all of you. What that means, is that I need to get information recorded on a wide range of things that determine how much all of our premiums will be (for those of you that are covered through us). Employee information, information on your dependents and even where you live. It all matters, believe it or not. I do have everybody's general information, but I want to be sure this information is accurate. So, I will be meeting with you all to update your information. Also, I will pass out medical questionnaires to be filled out completely. Before I get questions, yes I absolutely need them from everybody that works 30 hours or more a week and if you are going to be eligible by January 1st, 2013. Even if you're not getting our insurance benefits.

News FROM Human Resources

Saving the Best for Last..... IT Department

Greetings Humans! Dave-bot here, and I've returned to bring you more exciting news from the world of information technology! Did you know that most of us have more computing power in our pockets than NASA had when they sent a man to the Moon in 1969? That's pretty amazing to think about. Every day we move further toward the expanding technological horizon. Next time you complain that your phone or your computer takes FOREVVVVERRR to load something, just remember that it is sending a signal a thousand miles away, which is getting relayed TO SPACE (yowza!), and then back to the palm of your hand. That's extraordinary considering the internet didn't even exist twenty years ago, and computer monitors were the size of beach balls.

This month I will begin inventorying all of our hardware; mice, keyboard, computers, monitors. If you have any QRM property at your station, please leave it visible and accessible so that I don't miss anything. If you have any technical problems, please contact me at ithelpdesk@qrm-inc.com. There is no need to cc my named email or Ben's, as we both receive help desk mail. Remember that you are the most powerful anti-virus tool that we have. Please don't open hyperlinks or suspicious zip files. Some clients do send claims in the form of a .zip. If you are unsure if an email is safe, forward it to me and I'll help you. I'll leave you with this terrible e-mail joke.

A few days after her husband's death, a grieving widow accidentally receives an e-mail from a man waiting for his wife in Miami.

The e-mail reads:

Dearest Wife,

Just got checked in. Everything prepared for your arrival tomorrow.

P.S. Sure is hot down here.

Many robot laughs were laughed. Dave-bot out.

